

Koskey's Turf Management Service/Material Provisions & Warranties

Koskey's Turf Management (KTM) is committed to excellent in providing quality professional landscaping service and installation. If you, our valued customer, are not completely satisfied with the services rendered, we will make every effort to correct the problem. Your continued patronage, referrals, and recommendations to friends and family are what make our business successful.

Commitment Overview

- **Hardscape Installations**

The key to successful installation of paver patios, walks, and wall systems is not just the aesthetics, but in the proper excavation, preparation, installation and compaction of the base material. We are committed to quality installations, and will stand behind our work barring any sub-soil movement below our excavation.

- **New Shrub & Tree Plantings**

One of the keys to new shrub and tree survival is our purchase of only quality plant stock. The plants selected for your project are of the highest quality, installed properly to ensure successful establishment. Equally important, is *adequate post-planting care*. Please refer to the "Watering Guidelines For New Plants and Lawns" handout for your necessary assistance in plant survival. We will replace any failed shrub or tree free of charge for the first 60 days after installation. Following this time frame, we will replace any failed shrub or tree for half the original installation cost of the plant from the installation date up to one year.

***Replacement exceptions:** The above stated replacement policy does not apply if any shrub or tree is physically, mechanically or storm damaged. In addition, the replacement policy will not apply if the guidelines outlined in the "Watering Guidelines For New Plants and Lawns" handout is not specifically followed. You must also contact us at the first sign of plant stress.*

- **New Lawn Installations**

Successful turf renovations, sodded lawns and new seed installations begin with proper soil preparation. Whether it requires re-grading, incorporating topsoil or humor, rototilling, aeration and/or topdressing, all methods are performed to establish quality turf. Your commitment is to simply *follow all watering instructions* outlined in the "Watering Guidelines For New Plants and Lawns" handout. Failure to follow these specific instructions may result in establishment failure. We will work diligently with you to correct any problems, however KTM cannot be responsible for failure to follow post planting watering instructions or any devastating acts of nature, i.e.: very strong storms which may result in erosion of soil and seed.

Terms/Payments

Unless otherwise indicated, full payment of all services rendered must be paid within thirty (30) days of invoicing.

In closing, Koskey's Turf Management firmly believes one of the most important aspects of a successful landscaping project is an open line of communication. If for any reason you have questions or concerns regarding your installations or service, please call us as soon as possible to discuss your circumstances.